



Limited Warranty

General Computer Technology ("GCT") warrants the KSU ("Product") to be free from defects in material and workmanship under normal use as follows:

1. **LABOR:** For a period of one (1) year from the date of purchase, if this product is determined to be defective, GCT will repair or replace the product with a new or rebuilt unit at no charge to purchaser. After the Warranty Period, you must pay for all labor charges.

2. **PARTS:** GCT will supply, at no charge, new or rebuilt replacement parts in exchange for defective parts for a period of one (1) year except as follows. GCT will provide, at no charge, a replacement for a defective rechargeable battery for a period of three (3) months from the date of purchase. All other batteries are sold AS IS. After the warranty period, you must pay for all parts used in repairing this product.

To obtain warranty service, you must contact a GCT Support Specialist for authorization (RMA) and take the Product, or deliver the Product, freight prepaid, in either its original packaging or packaging providing an equal degree of protection, to any authorized GCT service facility. Proof of purchase in the form of a bill of sale or the original receipt or invoice showing the date of purchase must be presented to obtain warranty service. GCT returns to purchaser repaired or replaced Product via ground service at no charge to the purchaser. Faster delivery methods are available at the purchaser's expense.

This warranty does not cover customer instruction, installation, set up, and programming. This warranty does not cover any unit which has been previously altered, repaired or serviced by anyone other than a service facility authorized by GCT. This warranty is void if the factory applied identification marks and labels have been altered or removed or if the enclosure has been opened. This warranty does not cover cosmetic damage or damage due to acts of God, accident, misuse, abuse, negligence, commercial use, or modification of or to any part of the Product. This warranty does not cover damage due to improper operation or maintenance or connection to improper voltage supply or battery backup. This warranty does not cover products sold AS IS or WITH ALL FAULTS. This warranty does not allow for "advance replacement". Advance replacement warranty can be purchased separately.

This warranty applies to the original purchaser only and is valid only in the United States. GCT will not accept product returns from parties other than the original purchaser or without a valid RMA number. The warranties specifically stated herein shall be the only warranties available to purchaser.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. GCT SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. GCT IS NOT RESPONSIBLE FOR LOSS OF PROFITS, PERSONAL INJURY, OR PROPERTY DAMAGE, EXPENSE OR INCONVENIENCE, OR FOR ANY OTHER SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THIS PRODUCT WHETHER ON ACCOUNT OF NEGLIGENCE OR OTHERWISE OR BY FAILURE TO CONFORM TO ANY EXPRESSED OR IMPLIED WARRANTIES. ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights. You may have other rights which vary from state to state. The sole and exclusive remedy of the original purchaser for breach of warranty or any other obligation of GCT (including any obligation arising out of statute or regulation, strict liability, negligence or the law of torts) is repair or replacement of defective parts by GCT or, at GCT's sole and exclusive option, refund of the purchase price.

All phones are subject to their original manufacture's warranty and are excluded from this warranty.